

QUALITY POLICY

VISION

We aim to surpass customer expectations in terms of quality, safety, sustainability, cost-effectiveness, delivery, and overall value.

MISSION

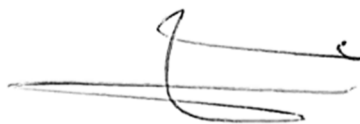
Our mission is to deliver reliable, professional, and inventive solutions to all customers by upholding loyalty, ensuring the highest quality, and providing timely services.

To achieve this, we commit to the following:

- Exceed customer expectations by delivering products and services of the highest quality.
- Integrate the Quality Management System (QMS) into all processes, continually reviewing it for enhanced effectiveness.
- Adhere to the Quality Management system, industry, and regulatory requirements.
- Elevate the knowledge and skills of our staff to align with the company's goals.
- Embrace risk-based thinking and a process-oriented approach in all operations.
- Foster a conducive working environment that encourages feedback, active participation in organizational decisions, and the development of teamwork.

This policy underscores our dedication to quality and ensures that decision-making prioritizes customer satisfaction, addresses the needs of interested parties, and safeguards Suhail Engineering Industry. These measures are enacted through a comprehensive Quality Management System, regularly monitored, and periodically reviewed for continued suitability and adequacy by management, with communication to all employees.

This policy has the approval of the undersigned for adoption at all levels within "Suhail Engineering Industry" Qatar.



Mr. Omar Ziad Atiyeh
(Plant Manager)
Date: January 12, 2025